

**From:** keybdwiz@mtco.com@inetgw  
**To:** Microsoft ATR  
**Date:** 1/24/02 10:34pm  
**Subject:** Ref: Microsoft

Dear Sirs:

If it were not for microsoft, we would not have made a comfortable living for the past 10 years. The fact that the Windows operating system became the universal standard for which all software could and would be written, made personal computers valuable. Because personal computers had standards and a wide selection of software written for their exclusive use, they were priced at a reasonable cost. When a consumer is faced with too many decisions to make regarding a purchase, many will defer the decision. Microsoft made personal computers an easy-to-purchase product. If there had been several operating systems as well as the wide variety of CPUs, consumer's might have been so bewildered that their purchases would have been postponed as they did in other electronic products. We have been in electronics since 1955 and have seen this happen to other products, the most memorable being video tape recorders, four channel stereo and citizen's band two-way radios. The major complaint we have with Microsoft is the back-door agreements they make with software companies to force consumers to use Internet Explorer or other Microsoft products. I am personally offended when Microsoft forces me to install Internet Explorer in order to use some other product. I hope your settlement corrects this injury to the marketplace.

Sincerely,

Loris von Brethorst  
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